## **TECHNOLOGY PROTECTION**





LENSMETERS AND LCD SCs





### **ARK-SERIES INSTRUMENTS**



### **DIGITAL REFRACTORS**









EPIC-5100 TS-310 OPD-SCAN III TONOREF II AFC-330

# Partners for LIFE

Marco is committed to providing every customer with a superior sales process, product training, and continuous customer care. Marco is dedicated to this partnership throughout the life of your practice. Together, we are Partners for Life.

David Marco, CEO



## THE MARCO PROTECTION PROGRAMS

An Investment in Diagnostic Quality and Support Services Marco has been providing eye care practitioners the very finest in comprehensive vision diagnostic instruments for over 50 years. Our advanced technology systems deliver empowering diagnostic benefits for you and your patients, while making your practice even more efficient and profitable.

Marco continues to expand our product offering to your practice as well as broadening our service protection programs. Your investment in Marco delivers many tangible benefits that we strive to maintain through sustained product function and service excellence.

**An Assurance of Performance** Marco offers a variety of added value services to protect your specific investment for years to come. We invite you to contact your dedicated Marco Area Manager, or our trained Customer Care Team, to assist you in making the selection that best meets your practice needs.





#### **Simply Comprehensive:**

- 1. Purchase a MARCO VAULT PROTECTION Plan up to 30 days from invoice date
- 2. Accounts immediately enjoy MVP status:
  - Receive premium service prioritized and expedited
  - No repair quotes or approvals
  - FREE repair shipping, parts, labor, and loaner equipment
    Repairs by certified technicians using Marco protocol standards
- 3. Practice down time is minimized & operational productivity is maximized setting a new standard in process efficiency
- 4. At any time during the protection term, an account can add a maximized 50% of their total Marco Vault Protection Plan investment to the trade-in value for any eligible Marco technology
- 5. All MVP benefits are fully transferable with the sale of the practice

MARCO VAULT PROTECTION PLAN			
Warranty Type	Original Warranty	Marco Vault Protection	
Available To Purchase	Included	Up To 30 days From Invoice Date	
Renewal Period	N/A	Through Year 5	
Parts & Labor	Included	Included	
Online Training Access	Included	Included	
Shipping & Insurance	Up To \$495	Included	
Loaner	Up To \$1500	Included	
Priority Service	No	Included	
No-Fault Electrical*	No	Included	
50% Upgrade Allowance	No	Included	
Fully Transferable	No	Included	
Equipment Type	Manufacturer's 1st Year	Annual Cost	
LENSMETERS/CPs	No Cost	\$240 Annual Cost	
ARK SERIES	No Cost	\$480 Annual Cost	
TRS UNITS	No Cost	\$960 Annual Cost	
EPIC/TS/OPD/TONO/AFC	No Cost	\$1560 Annual Cost	

EXTENDED WARRANTY PLAN				
Warranty Type	Original Warranty	Tier 1 & Tier 2		
Available To Purchase	Included	Prior to Year 2		
Renewal Period	N/A	Years 2-8**		
Parts & Labor	Included	Included		
Online Training Access	Included	Included		
Shipping & Insurance	Up To \$495	Included		
Loaner	Up To \$1500	Included		
Priority Service	No	No		
No-Fault Electrical*	No	No		
50% Upgrade Allowance	No	No		
Fully Transferable	No	No		
Equipment Type	Manufacturer's 1st Year	Annual Cost/Per Incident Cost	Annual Cost/Per Incident Cost	
LENSMETERS/CPs	No Cost	\$540/\$250	\$300/\$500	
ARK SERIES	No Cost	\$840/\$250	\$600/\$1000	
TRS UNITS	No Cost	\$1440/\$250	\$1200/\$1000	
EPIC/TS/OPD/TONO/AFC	No Cost	\$2400/\$250	\$1920/\$1000	

<sup>\*</sup>Must be protected by Uninterruptable Power Supply (UPS).

<sup>\*\*</sup>Extended Warranty Plan is available at an increased cost, for instruments that have a service life between 6 and 8 years.



